

## **Qvinci Software Cancellation Policy**

Unless a written contract is executed, our subscription model operates on a month-to-month or annual basis chosen by the customer during the account setup and onboarding process. If a written contract is executed, the terms and conditions of that contract shall apply.

When cancelling a subscription, we require all customers to provide a minimum of thirty (30) days advance written notice of your intent to cancel a subscription. Otherwise, we will charge the customer for the full subscription for the next applicable period. Cancellation of a subscription shall be effective at the end of the subscription period following the expiration of the thirty (30) day notice period. There shall be no mid-period cancellations permitted whether a monthly or annual subscription.